



United Ways of California

## Farm and Food Workers Relief Program Frequently Asked Questions

### **Q: Who is eligible to receive relief payments?**

A: Frontline workers who worked on a ranch, farm, meat processing plant or in agriculture.

Some examples are:

- Employees engaged in planting, tending, and harvesting crops
- Employees operating farm machinery on crop farms
- Employees tending livestock, milking cows, or caring for poultry
- Employees operating farm machinery on livestock or poultry operations
- Employees engaging in animal slaughtering, meat or poultry processing including meat/poultry packaging

### **Q: How do I apply?**

A: You can text in the word "Farmworker" to 211 211. Our team will send you a text back requesting your name and zip code. From there, local partners will reach out to begin the application process.

### **Q: What if I get denied but I still think I'm eligible?**

A: You can submit a one-time FFWR Appeal Form.

At the bottom of this page: <https://unitedwaysca.org/ffwr>

Under "Downloadable Forms and Resources," you will find the FFWR Appeal Form with instructions.

### **Q: What happens if I lose my prepaid debit card?**

A: If you lose your prepaid debit card, please call the number on the back of the card and let the representative know what happened. Your old debit card will be canceled and you will be issued a new card. Please note that it can take up to 8-10 business days for your new debit card to arrive.



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**Q: How will I receive payment?**

A: In the application, you will be able to select between two payment options: physical prepaid card or direct deposit (ACH). If approved, we will send payment based on your preferred method of payment. If you indicated, physical card, you will receive payment to the mailing address you provided. If ACH Direct Deposit, you receive a bank deposit to the bank account you provided.

**Q: Can multiple people in the same house apply?**

A: Yes. Any and all food and farmworkers should submit a separate application as long as they're eligible.

**Q: Are there age restrictions for relief payments?**

A: Workers who are 13 years old and above can apply. We will need proof of identity and employment at the time of applying. Note, school IDs are accepted.

**Q: Is citizenship, permanent residency, or legal status required to apply for relief?**

A: No, citizenship or legal status IS NOT required to apply. We only ask for an ID to approve a payment to a real person. A foreign ID like a *matricula consular* is accepted.

**Q: My foreign ID is expired, what can I use to identify myself?**

A: We will accept slightly expired foreign government IDs for identification purposes. Your name on your ID should match the name on your employment verification.

**Q: My W-2 says I work for a 3rd party and not a farm or warehouse, what do I submit along with my application?**

A: If your W-2 displays a different name than the company employing you and is NOT related to food or farm work, you will have to submit an Employer Attestation Form. The attestation should also include dates of employment.

Please refer to our, "Downloadable Forms and Resources" to locate our Employer Attestation Form, found here: <https://unitedwaysca.org/ffwr>



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**Q: I don't have a local United Way in my county managing applications. Where else can I apply?**

A: For a full list of FFWR grantees in California that are also providing this relief, please visit: [FFWR Grantees in California](#)